

MGDO
SOLUTION
CENTER



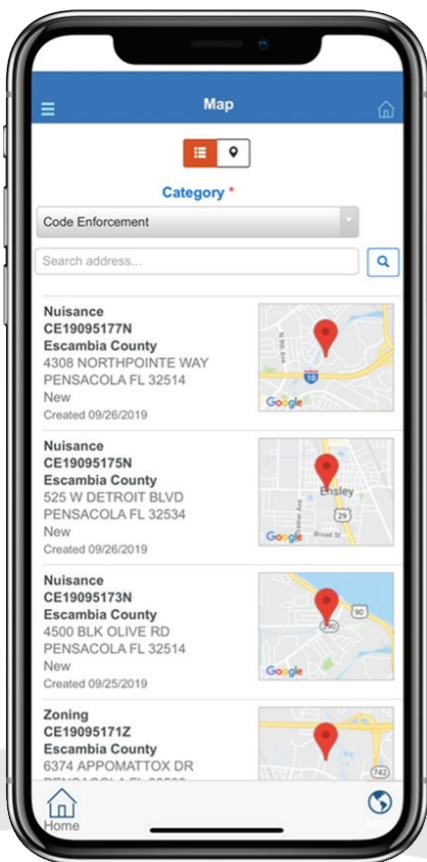
MGDO | MyGovernment**Online**
CREATED BY GOVERNMENT FOR GOVERNMENT

www.mygovernmentonline.org  985.851.0760 / 1.866.957.3764  partnership@mygovernmentonline.org

How Can I Improve Quality of Life?

MGO Solution Center (Code Enforcement / 311 / Call Center)

MGO Solution Center provides one integrated software system for Code Enforcement, 311 and even a Call Center. Advances in technology continue to drive quality of life expectations. With Mobile Apps now used in everyday life, constituents expect to report problems and receive resolution updates from anywhere. MGO Solution Center is the complete solution for all steps in requesting service, task assignment, resolution and notification with the mobile capabilities that the public and jurisdiction expect. With powerful work order management tools, dashboards, and KPI data, the jurisdiction can resolve issues while keeping the public informed in an automated and mobile way.



Town of Juno Beach Code Enforcement

340 Ocean Drive
Juno Beach, Florida 33408
Telephone: (561) 626-1122
Fax: (561) 775-0812

Case Number: CE-19-09-51
Issue Date: 09/18/2019
Compliance Date: 10/04/2019

WARNING LETTER

James Muro • 20 1/2 Blake Street • Norwalk, CT 06851
James Muro • 551 Saturn Lane • Juno Beach, FL 33408

Dear Property Owner or Responsible Party,

You are hereby notified that an inspection of the following property:

Parcel Number: 28-43-41-21-01-000-0070 Location Address: 551 Saturn Lane • Juno Beach, FL	Zip Code 33405
----------------------------------------------------------------------------------------------	-------------------

disclosed that you are in violation of the following Town Ordinance(s) of Juno Beach, Florida:

OFFICIAL ORDINANCES CITED AND CORRECTIVE ACTION REQUIRED:

Ordinance Description
Violation 1: 6-107 (3) - Juno Beach Code of Ordinances - Buildings and Building Regulations - The growth of weeds, grass, or other similar ground cover which exceeds 12 inches in height, the uncontrolled growth of vegetation which fails to present a healthy appearance, or any vegetation or plant material growth which is conducive to harboring vermin, insects, reptiles, or other wild animal life.

Corrective Action
Mow / maintain premises and / or adjacent right-of-way(s) so that both: 1) are free of overgrown grass, weeds, etc; 2) present a healthy appearance; and 3) are not conducive to harboring vermin, insects, etc.

Ordinance Description
Violation 2: 34-1088 (c) (1) c - Juno Beach Comprehensive Zoning Ordinance - Maintenance of Landscaping - Proper maintenance shall include: Grasses shall be mowed as required.

Corrective Action
Routinely mow / maintain lot and / or adjacent right-of-way so that it is free of overgrown grass /weeds and so that it presents a healthy appearance.

Officer Comments

Please mow overgrown grass and weeds on property located at 551 Saturn Lane - Juno Beach, FL.

The Town of Juno Beach is notifying you of a code violation as stated above. Please notify the Town of Juno Beach Code Enforcement office at (561) 626-1122 on or before Friday, October 4, 2019 that the violation has been corrected and that you are now in compliance. If you fail to notify the code compliance official, it will be presumed that the violation continues to exist and a Special Magistrate Hearing will be scheduled. You will be responsible for all costs associated with the hearing and may be issued fines by the Special Magistrate.

Lynn Hamel
Lynn Hamel
Code Compliance Officer
Town of Juno Beach
lhamel@juno-beach.fl.us
(561) 627-0818

CE-19-09-51 Page 1 of 1



"The software tools provide all case details and photographs in the order each part occurred automatically. This is a huge advantage and time saver when presenting case information to the hearing officer to receive a definitive solution to the case."

- Ronald Hagan, Associate Counsel, St. Tammany Parish

Key Functionality

SUBMIT & TRACK REQUESTS

- Submit service requests for all departments and any issues. Code Enforcement, Public Works, Public Records Requests, and more
- Custom questions by service request
- Web and mobile apps for public

311 / CALL CENTER

- Route requests directly to departments or process through call center
- Real time dashboards to track request status
- Drag and drop assignment/scheduling

SERIOUS CASE RESOLUTION

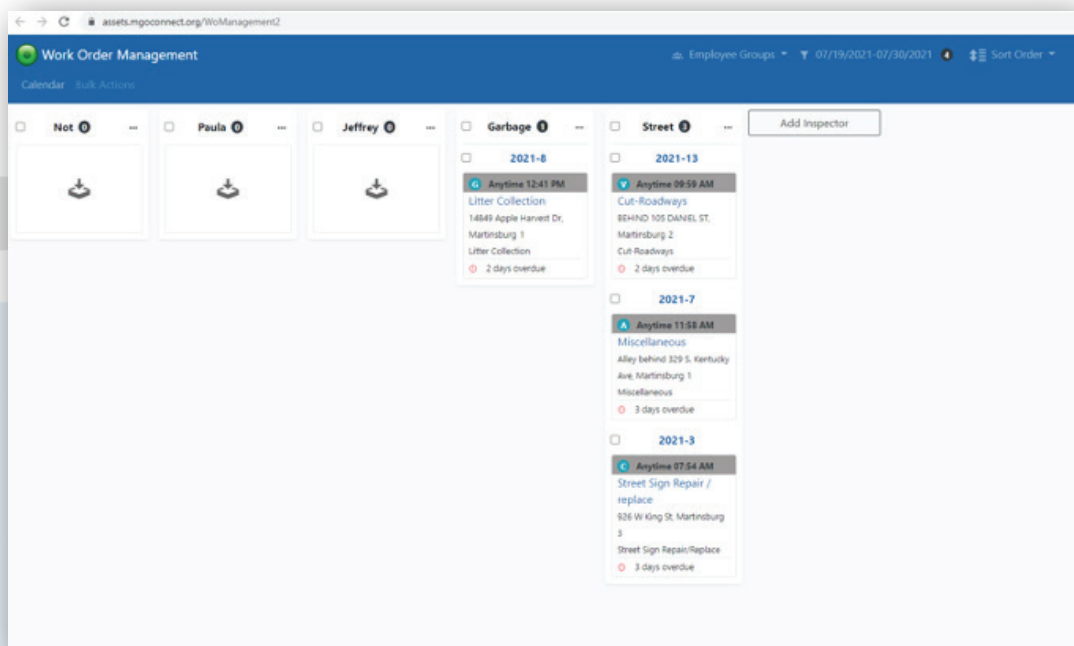
- Create court docket, case summaries and photos
- System generated notice of violations
- Court summons
- Lein tracking
- Auto created follow up inspections

PROJECT COMPLETION AND AUTOMATION

- Special tools to alert user to current tasks needing completion in the work flow
- Ensure ordinance waiting periods are followed via automatic timers and work order creation
- Automatically close projects once all criteria are met
- Integration with GIS to automatically populate data on user forms and send customizable alerts
- Public facing maps for citizen issue tracking

INSPECTIONS & WORK ORDERS

- Automatic work order assignment and scheduling tools
- Field inspection completion with mobile app
- Map of every issue
- Shortest driving distance routing
- Photo and file upload



Who We Are

We are an Economic Development District (EDD) established in 1978 under Federal and State Law. In the wake of Hurricane Katrina in 2005, our member jurisdictions regionalized the permit process with SCPDC. This enabled us to create an automated suite of software applications that has grown into a multi-state offering.



Partnership Program

Our member parishes were so pleased with the results of the software that they passed a resolution authorizing us to create a national software Partnership Program that only fellow jurisdictions can join.

This unique Partnership Program has provided a way for jurisdictions in many states to achieve their evolving goals at a low cost with no upfront fees.

By jurisdictions working together through this Partnership Program, we have created software that has won many national and global awards, including Amazon's City on a Cloud Innovation Challenge and AT&T's Technology Innovation Award.

Schedule a Demo

Schedule a demo to learn more the unique benefits of the Partnership Program and how you can receive a better product at a lower cost than private sector software offerings. One meeting will provide a high-level overview and demonstration of the software features showing you real configurations and examples of partnered jurisdictions. All pricing, technical and implementation questions can be answered during this one meeting. Contact us today by calling 866-957-3764 or e-mail partnership@mygovernmentonline.org to schedule your online presentation and demonstration. We look forward to meeting you!



Award Winning Software

MyGovernmentOnline has won global and national awards since its inception in 2005. The original project team leaders that founded the project still lead the technical and implementation teams today providing many years of experience behind you.

www.mygovernmentonline.org

985.851.0760 / 1.866.957.3764 support@mygovernmentonline.org

Main Office: 5058 West Main Street / Houma, LA 70360



Scan this QR Code for mygovernmentonline.org



WITH ONE COMPLETE SYSTEM WE PROVIDE THE BEST SOLUTION

partnership@mygovernmentonline.org or 985.851.0760 / 1.866.957.3764
to schedule a demo



PERMITS & LICENSING

- Apply & Pay for Permits Online
- Work Orders & Inspections
- Document Management
- Complete Permit Administration
- Contractor Licensing



PLANNING & ZONING

- Apply & Pay for Projects Online
- Submit Files
- View Meeting Dates
- Drag and Drop Scheduling



SOLUTION CENTER / 311

- Submit & Track Service Requests
- Code Enforcement/311
- Submit Photos
- Real Time Dashboards
- Call Center or Direct
- Department Routing



PUBLIC WORKS

- Asset Management
- Labor, Inventory, Materials Cost Tracking
- Real Time Work Order Dashboards
- Drag and Drop Calendars

OTHER MODULES INCLUDE:

GPS & Asset Tracking, Fleet Maintenance, Facilities, Land Management,
Community Development, Grant & Loans, Call Center / 311, Business & Tax Licensing

THE ONLY SOLUTION THAT IS CREATED BY GOVERNMENT FOR GOVERNMENT